

Stepping Forward Program

THE
SERVICE SPIRIT

We are offering a **transformational leadership program** designed to enhance the ability of leaders/influencers to make a step change in their effectiveness.

the science & soul of leadership



monday 27 Feb to thursday 1 March 2012

The outcomes from this program include

- Heightened awareness of the impact of leadership style on culture, climate and team performance.
- Capability to build high performing teams that operationalise and deliver on the organisational strategy.
- Clarity and understanding of the key drivers of behaviour.
- Increased behavioural flexibility to leverage better outcomes more often.
- Enhancement of strategic capability through the application of progressive strategic planning tools.
- Development of strategies for effective communication, influencing and engaging others.
- Increased ability to lead sustainable change.
- Improved capacity to retain talent and build capability.

what past participants have said...

"This has been the most personally rewarding development I have ever done in my career and is the first course where I feel like I can actually bring the tools back and use them to add value in my workplace."

"As someone going through a huge amount of change both professionally and personally this course has been invaluable beyond words."

"The program is the most informative I have ever done and it flows so smoothly. It is highly relevant to me as a manager."

4 DAY

residential program conducted at
Moonah Links - Mornington Peninsula

Monday 27 Feb – Thursday 1 Mar '12

INVESTMENT

Program Cost

\$505 +GST – Diagnostics (HBDI, Leadership Style and Team Effectiveness)

\$2,745 +GST – Including participant folder, notes, articles and activities.

Accommodation, Meals and Conference Package

(3 nights / 4 Days)

\$1,500 +GST – Single Share

TOTAL AUD \$5,225 (GST inclusive)

This program is facilitated by
Deborah Pascoe & Jenny Vulcan
Places will be limited to 15 participants

A deposit of 50% (AUD \$2,612.50) is required upon confirmation.
The balance of AUD \$2,612.50 is required by 27 January 2012.

Please contact us for any further information or to register your place:

email jenny.vulcan@servicespirit.com.au
deborah.pascoe@servicespirit.com.au

Jenny +61 417 394 474
Deborah +65 9237 5572

www.servicespirit.com.au